

Patients Rights

1. You have the right to be free from all forms of abuse or harassment.
2. You have the right to contact DHS at 916-558-1784 or go to www.cms.hhs.gov/center/ombudsman.asp for Medicare complaints that are not resolved.
3. You have the right to receive treatment without regard to sex, or cultural, economic, educations, or religious background or the source of payment for care.
4. You have the right to considerate and respectful care.
5. You have the right to the knowledge of the name of the physician who has the primary responsibility for coordinating his care and the names and profession relationships of other physicians who will see him.
6. You have the right to receive information from his physician about his illness, his course of treatment, and his prospects for recovery in terms he can understand. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
7. You have the right to participate actively in decisions regarding his medical care. To the extent permitted by law, this includes the right to refuse treatment.
8. You have the right to receive necessary information about any proposed treatment or procedure to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in each, and the name of the person who would carry out the treatment or procedure.
9. You have the right to full consideration of privacy concerning his medical care. Case discussion, consultation, examination, and treatment are confidential and shall be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual.
10. You have the right to confidential treatment of all communications and records pertaining to his care. His written permission shall be obtained before his medical records are made available to anyone not concerned with his care.
11. You have the right to reasonable responses to any reasonable request he makes for services.
12. You have the right to reasonable continuity of care and to know in advance the time and location of appointments as well as the physician providing the care.
13. You have the right to be advised if the physician proposes to engage in or perform human experimentation affecting his care or treatment. The patient has the right to refuse to participate in such research projects.
14. You have the right to be informed by his physician or designee of his continuing health care requirements.
15. You have the right to examine and receive an explanation of his bill regardless of source of payments.
16. You have the right to have all patients' rights explained to the person who has legal responsibility to make decisions regarding medical care on behalf of the patient.
17. You have the right express any grievances or suggestions verbally or in writing.
18. You have the right to change health care providers.
19. You have the right to be treated elsewhere.